

DNA Diagnostics Center, Inc. Provides Notice of Data Security Incident

November 29, 2021 / Fairfield, OH – On August 6, 2021, DNA Diagnostics Center, Inc. (DDC) detected potential unauthorized access to its network, during which there was unauthorized access and acquisition of an archived database that contained personal information collected between 2004 and 2012. DDC has been and remains fully operational, and the systems and databases that are actively used by DDC were not infiltrated.

The impacted database was associated with a national genetic testing organization that DDC has never used in its operations and has not been active since 2012. DDC acquired certain assets from this national genetic testing organization in 2012 that included certain personal information, and therefore, impacts from this incident are not associated with DDC. However, impacted individuals may have had their information, such as Social Security numbers or payment information, impacted as a result.

Upon learning of this issue, DDC proactively contained and secured the threat and executed a prompt and thorough investigation in consultation with third-party cybersecurity professionals. DDC has also coordinated closely with law enforcement following the discovery of this incident. The investigation investigation determined that the unauthorized individual(s) potentially removed certain files and folders from portions of our database between May 24, 2021 and July 28, 2021.

The in-depth investigation concluded on October 29, 2021, and DDC has begun notifying individuals potentially affected by this incident.

DDC has taken steps, in coordination with its third-party cybersecurity experts, to regain possession of this personal information and ensure its safekeeping and is not aware of any reports of identity fraud or improper use of the information.

Individuals whose personal information was potentially accessed are being notified in accordance with state regulations, and out of an abundance of caution to protect against identity fraud, DDC is providing a complimentary membership of Experian credit monitoring to eligible individuals. If an individual was not notified of this incident directly via U.S. mail, but they think their information may have been involved because they received a relationship test as a part of court proceedings or independent, individual testing between 2004 and 2012, they should contact 1-855-604-1656 or visit <https://dnacenter.com/data-security-incident-information-center/> for more information, as they may be eligible for complimentary credit monitoring services.

DDC encourages individuals to remain vigilant against incidents of identity theft and fraud by reviewing account statements and monitoring free credit reports for suspicious activity and to detect errors. Individuals may also review the guidance contained under “Steps Individuals Can Take to Protect Personal Information” on DDC’s website, which can be accessed at <https://dnacenter.com/data-security-incident-information-center/>. The guidance provides additional information regarding fraud alerts and security freezes, as well as contact information for the nationwide consumer reporting agencies.

DDC will continue to work with third-party experts to harden our cybersecurity defenses, as ensuring the safety and security of the personal information entrusted to us remains our primary responsibility.

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